

ANNUAL REPORT

2021-2022



SULZBACHER
HOUSING • HEALTHCARE • HOPE

BEHIND THE NUMBERS



1,805
SERVED BY OUR
OUTREACH
TEAMS



OUTREACH
SUPPORT to
433
MILITARY
veterans

487 HOMELESS PEOPLE
— transitioned into —
PERMANENT HOUSING



FOR **38,857** NIGHTS



414,479
NUTRITIOUS
MEALS

Served to anyone in our community who was hungry.



100%
remained housed in the
AFTERCARE
PROGRAM
12 MONTHS LATER

186% ROI
FOR EVERY DOLLAR
INVESTED

in Sulzbacher's Health Services

*Source: the Florida Association of Community Health Centers



URBAN REST STOP



365
LOADS
OF LAUNDRY

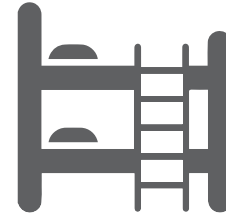


9,718
— HOT —
SHOWERS



2,648 CONTACTS
MADE WITH PEOPLE
LIVING ON THE STREETS

63,153
NIGHTS
OF EMERGENCY
HOUSING



FOR **678**
HOMELESS
MEN, WOMEN
& CHILDREN



417 PREVIOUSLY
HOMELESS
completed special training programs & secured
EMPLOYMENT

7,124
Unduplicated
PATIENTS



23,673
primary, dental & behavioral
CLINIC VISITS

SOURCE OF
+ **FUNDS\$**



TOTAL INCOME
\$20.24 mil.

41.4% State & Federal
14.6% Earned Income
12.1% City of Jacksonville
10.6% In-Kind
7.9% Foundations

7.7% Special Events
4.6% Private Donations
0.7% United Way
0.4% Corporate Donations

USE OF
- **FUNDS\$**



TOTAL EXPENSES
\$19.7 mil.

45.2% Health Services
18.8% Housing Program
18.4% Shelter Services
9.0% Gen. Admin. & Fundraising

3.5% ELC & Children's Programs
3.0% Depreciation
2.1% Respite Services

DEAR FRIENDS,

This past year has been an exciting and fulfilling one, full of long-planned projects that have finally come to fruition, as well as innovative new partnerships that have furthered our mission to end homelessness. As our community has opened up more fully, we were thrilled to have been able to celebrate Sulzbacher's signature fundraiser — the 'Feelgood Event of the Year' — Transformations, in person for the first time since 2019! It was wonderful to be able to see old friends and new, and to celebrate three people who came to Sulzbacher when they had nowhere else to go, and who made absolutely everything that they could of the second chance they were offered.

This year we have begun to see the effects of inflation and rising housing costs on the people we serve, who are struggling now more than ever to secure safe and affordable housing. We have a deep appreciation for how rare the supportive housing services that Sulzbacher provides are. The seventy apartments at Sulzbacher Village, along with the over 250 units we support in apartment complexes throughout our community are providing an essential and critical service. Many communities of similar size do not have this precious inventory and without it, our city would be a very different place.

And supportive housing is only one of the services Sulzbacher provides that prevents thousands of people from being homeless in our community. The case management, healthcare, childcare, employment, and education services we offer all work in concert to support these men, women, and families, and keep them off the streets for good. As I enter my 12th year of leading this organization, I am so thankful to be a part of it, thankful for the staff who do the work, day in and day out, of caring for the people who come to us for help, and thankful to each of you for sharing this mission with us — thank you!



Cindy Funkhouser

Cindy Funkhouser, MSW
Sulzbacher President & CEO



VOLUNTEERS RETURN!

This year we saw the triumphant return of our Meal Group Volunteers! Churches, businesses, fraternities, sororities, and other civic groups have returned to our kitchen to prepare and serve our lunch and dinner meals each day. Some of these groups have been with us since the very beginning and we were overjoyed to have them back. Food insecurity remains a huge problem in Jacksonville, with many families, even those with stable housing, struggling to provide food for their children. Our meals program, which is open to anyone in the community who is hungry, provides a vital service at our Downtown location. Welcome back to these treasured volunteers, we missed you!

SENIOR STAFF

Cindy Funkhouser, MSW, *President & CEO*
Brenda March, *Chief Financial Officer*
Brian Snow, *Chief Program Officer*
Mary Pat Corrigan, *Chief Health Officer*
Eileen Briggs, *Chief Development Officer*
Colleen Bell, MD, FACHE, FAPA, *Medical Director, Integrated Health*
Andy Barber, *Sr. Director of Program Funding*
Kathy Orr, *Director of Human Resources*
John Bowls, *Health Services Administrator*



SOLAR PANELS INSTALLED at Sulzbacher Village

In October, we cut the ribbon on a new solar panel system for our affordable housing complex, Sulzbacher Village. A project that was years in the making, we were honored to partner with the nonprofit Everybody Solar, an organization that raises money to install solar energy in nonprofit facilities. This project, championed by our good friend, City Councilman Aaron Bowman, will allow us to invest the energy savings back into critically needed programs like meals, housing, and healthcare.

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Jeffrey Mathison, MD • The Hon. Melissa Nelson
Doug Orange • Pat Phelps • Brian Shapiro, MD
Bernard Smith • Susan Sulzbacher, *Ex-Officio*



CHILDREN'S MENTAL HEALTH Expands to Meet Need

In April, Sulzbacher received a grant for \$50,000 from the Partnership for Mental Health, a project of Baptist Health and the Delores Barr Weaver Legacy Fund at the Community Foundation for Northeast Florida, to fund a psychiatrist at our Pediatric Health Center. Children's mental health has reached a crisis point in our community, but effective, trauma-informed services can greatly improve a child's future. Sulzbacher Village Pediatric Health Center now offers primary care, dental, vision and behavioral healthcare making it a cutting-edge, national model for pediatric care.


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*Sponsored by LSF Health Systems LLC, and State of Florida, Department of Children and Families

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